

# Terms and Conditions

## **Cancellation Policy:**

Should you choose to cancel your holiday, please see our policy below;

Deposits paid to secure your booking are non-refundable. If you cancel your holiday less than 8 weeks prior to your arrival date, any outstanding booking balance will be due in full. If you have paid your full booking balance, no refunds will be issued.

If you cancel your holiday with 8 weeks or more prior to your arrival date, a refund of 25% (less the non-refundable deposit paid) will be given back to you.

## **Terms & Conditions**

Pets are only allowed in pet friendly holiday accommodations.

We cater for families only, so have the right to refuse any booking if we feel it does not fit within this criteria.

There is only 1 allocated parking space per booking. If you wish to bring any additional vehicles, please contact the park directly.

It is your responsibility to keep your caravan clean and tidy on departure. We ask that you report any breakages or damage to reception as soon as possible. We understand accidents happen, however if we feel the damage is excessive, we may charge for repair, replacement, or additional cleaning costs.

In order to provide a peaceful night for all, please be considerate of your neighbours and others onsite at all times, in particular, during the late evening/early hours of **10pm** until **8am**. If excessive noise or group disturbances occur and cause inconvenience or upset to other guests, the whole group may be asked to leave the Park without refund.